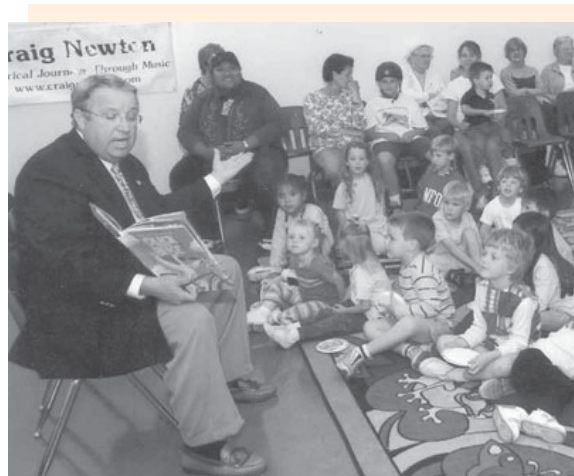


Supervisor Knabe Emphasizes Importance of Public Libraries

Public Libraries provide programs and services for the children and families in our communities to introduce them to the world of reading and information. In the Fourth District, 172,900 children have library cards, and last year, more than 1,720,000 children's books were checked out.

Library programs for preschoolers emphasize the joy of books and reading, as well as introduce the children and their parents to important



early concepts and emergent literacy skills. Last year, attendance at early childhood programs exceeded 35,000 children and their parents/caregivers.

School age children are welcomed to the library to explore their interests through books and other

resources. The Library provides resources to support homework needs, in some cases as in the Artesia, Clifton M. Brakensiek Library (Bellflower), George Nye, Jr. Library (Lakewood), Norwalk Library, Paramount Library and South Whittier Library have designated after school Homework Centers. (All of these centers have been developed with the assistance of special funding.) Last year, more than 10,000 children in the Fourth District received assistance in their library homework centers.

In addition, County libraries continue to support the importance and the benefits of reading for school age readers and their families by presenting a wide variety of programs and activities to introduce children to the many subjects which can be explored by reading and using the various resources available to them at their community library. Nearly 32,000 children attended reading motivational programs last year.

KNABE

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Employee of the Month: Health Services' Charles Chatman

Working as an Intermediate Clerk in 1999, Charles Chatman was one of the first employees to volunteer to serve in the newly-created role of Patient Services Representative at LAC+USC Hospital. This function was created to provide support in three key areas: Patient Relations, Medical Records Documentation, and Discharge Planning. In this new role, Mr. Chatman brought with him a variety of skills and talents gained through his 17 years of experience in the Department of Health Services with assignments in Health Information Management (Medical Records), Psychiatry, and Nursing.

In his role of Patient Services Representative, Chatman in essence helped management "write the book" on the duties and procedures of this newly-created position. He is regarded as having a very

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EVENT CALENDAR

Los Angeles County Arboretum & Botanic Garden

301 N. Baldwin Avenue, Arcadia 91007

For a list of seminars, work shops and classes, please visit www.arboretum.org or call (626) 821-4623

Los Angeles County Museum of Art

5905 Wilshire Blvd., Los Angeles 90036

(323) 857-6000

www.lacma.org

Nov 7 – Jan 17, 2005 – Passion for Drawing: Poussin to Cezanne, Works from the Prat Collection

Through Jan 9, 2005 – Renoir to Matisse: The Eye of Duncan Phillips

Through Jan 9, 2005 – Trajectories: The Photographic Work of Rebbert Flick

Through Jan 30, 2005 – Luxury Textiles East and West: Opulent Interiors

Music Center

135 N. Grand Ave., Los Angeles 90012

(213) 972-7211

www.musiccenter.org

Dorothy Chandler Pavilion

Through Nov 7 – *Carmen* (Georges Bizet)

Nov 20-Dec 19 – *La Bohème* (Giacomo Puccini)

Nov 27-Dec 18 – *Vanessa* (Samuel Barber)

Mark Taper Forum

Through Nov 7 – “Nothing But The Truth”

Walt Disney Concert Hall

151 S. Grand Ave., Los Angeles 90012

Nov 1 – Green Umbrella: American Voices

Nov 2-3 – Brian Wilson Performs SMiLE

Nov 5 -7 – Josefowicz plays Adams

Nov 6 – Toyota Symphony for Youth

Nov 7 – Recital: Lang Lang

Nov 9 – Chamber Music: Silenced Voices Project

Nov 11-13 – Quasthoff Sings Mahler

Nov 12 – Jazz Series: Ornette Coleman

Nov 14 – Quasthoff Sings Jazz

Nov 16 – Quasthoff Sings Bach

Nov 17 – St. Petersburg Philharmonic (Prokofiev, Shostakovich, Tchaikovsky)

Nov 18-20 – Mahler Tenth

Nov 21 – Barbara Cook’s Broadway

Nov 26-28 – Rach 3 (Debussy, Stravinsky, Rachmaninoff)

Natural History Museum of Los Angeles County

900 Exposition Blvd., Los Angeles

(213) 763-3466

www.nhm.org

Through Jan 9, 2005 – L.A.: light/motion/dreams

Through Jan 2005 – Charles R. Knight: Bringing Fossils to Life

Music Center Invites Angelenos to Dance Downtown Under the Stars

Dance Downtown! is an engaging way to the new Downtown L.A. scene – the fast ascending “place to be” in Southern California. **Dance Downtown!** transforms the Plaza into an energized space for everyone who loves to dance and especially those eager to learn. *UDance*, a volunteer group devoted to the promotion of diverse, amateur/non-professional dancing at the Music Center, will provide dance instruction, hosts, and emcees for **Dance Downtown!** All dance evenings are free and open to the public—all skill levels are encouraged to join.

Dance Downtown! is the first installment of new free public programming focused on offering Angelenos from every corner a rich array of interactive performing arts opportunities – from popular social dancing to ethnic folk dance and chamber music or neighborhood mariachi “play-alongs” to community choir sing-alongs – inviting them to be both audience and participant.

DANCE

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County DIGEST

Articles and other submissions to the *County DIGEST* may be edited or otherwise altered for clarity.

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Los Angeles, CA 90010
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(213) 639-0940 FAX

Available online at: dhr.lacounty.info

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Do I need a flu shot?

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- **children** 6 thru 23 months
- people **65 years** of age or older
- people with **health problems** such as heart or lung disease including asthma, kidney disease, diabetes, a weakened immune system, HIV/AIDS, and children on aspirin therapy
- **pregnant women**
- health care workers with direct patient care and out-of-home caregivers with contacts of children less than 6 months of age
- residents of nursing homes and long-term care facilities

To help stop the spread of infections

- wash your hands, regularly
- stay at home when sick
- cover your cough and sneeze

Help those at risk. Save a shot.

For more information, call L.A. County at (800) 427-8700

or visit www.lapublichealth.org



* 2004 CDC Interim Recommendations



Supervisor Burke Honors Young Pilots at Board Meeting

It's hard to say who the youngest airplane pilot ever was, but the two honored by Supervisor Yvonne Burke would certainly be among the youngest. Before the Board of Supervisors, a television news camera and an enthusiastic audience, Supervisor Burke called 11-year-old pilot Jimmy Haywood, 14-year-old pilot Kenny Roy, and all those involved in a world record flight from Compton to Vancouver, British Columbia in Canada, to the dais.

Jimmy and Kenny took off from Compton/Woodley Airport last September 21, in a Cessna-172 single engine plane. Kenny, who has 50 hours of training, is actually qualified to fly solo – or would be, if he lived in Canada; in the United States, the legal age is 16 years old. Jimmy has had 25 hours of training.

On their arrival in Vancouver, Kenny became the youngest African-American to be legally licensed to fly solo. The two stayed overnight in Vancouver, before taking off for the return trip to Compton. When asked by journalists what they enjoyed most about the flight, the boys mentioned the contrast between flying over the wilderness and other uninhabited areas, and flying over heavily populated urban areas such as Compton.

On their return to Compton Airport, the young pilots were greeted by Supervisor Burke and other elected leaders, a crowd that had turned out for an annual airshow as well as the boys' return, and a phalanx of television news cameras.



Just before the presentation, Supervisor Burke took a photo with (left to right) Robin Petgrave, Executive Director of the Tomorrow's Aeronautical Museum and founder of the museum's flying program; 14-year-old pilot Kenny Roy; and 11-year-old pilot Jimmy Haywood.

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RETIREES

Congratulations to the following employees who are joining the ranks of the retired after 30 or more years of service to the people of the County of Los Angeles:

ASSESSOR: Gary Yanagi

CHILD SUPPORT SERVICES: Avery N. Dunlap

CHILDREN & FAMILY SERVICES: Ben Turner Jr.

DISTRICT ATTORNEY: William E. Bonwell II

FIRE: James Caudillo, Daniel S. Gray, Stephen Page, Robert Perez

HEALTH SERVICES: Jose E. Barela, Margie M. Harper, Jerald L. Hughes, Levorn Lewis, Vera N. Love, Leo Perez, Betty G. Sykes, Doris E. Williams

HUMAN RESOURCES/OFFICE OF PUBLIC SAFETY: Ralph Rodriguez

INTERNAL SERVICES: Jane A. Clausen

MENTAL HEALTH: Estela Polio

PROBATION: Marco A. Otero, Gary L. Tempia

PUBLIC WORKS: Carmen Rios, Alexander Zabel

SHERIFF: Bettie E. Bakayoko, Barbara W. Erskine, Patrick Letizio, Lee C. McCown, Mike Soffarelli

SUPERIOR COURT: Georgia Campbell, Jose Cancel, Gary Gorkos, Linda L. Warren

Congratulations to the following employees who are joining the ranks of the retired after 25 or more years of service to the people of the County of Los Angeles:

AGRICULTURAL COMMISSIONER/

WEIGHTS & MEASURES: Ellen B. Callo

CHILDREN & FAMILY SERVICES: Janie L. Hewett

FIRE: Alan T. Egusa, Robert S. Wade

HEALTH SERVICES: William E. Brown, Denise Garin, Thelma Roberson, Yupapon Sriyaporn, Thomas D. Whiting

HUMAN RESOURCES/OFFICE OF PUBLIC SAFETY: Lawrence Herrera Jr.

INTERNAL SERVICES: Carmen M. Scott

MENTAL HEALTH: Arthur Burns, Julian Kivowitz, Thomas Krauss, Judith Winkler

PUBLIC WORKS: Peter E. Geissler

SHERIFF: Edward G. Borunda, Ernie A. Gjendem

EOM

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patient and caring demeanor which has greatly increased patient satisfaction as evidenced through results of Patient Satisfaction Surveys and commendations from patients and families.

One of Chatman's mottos at work is "we are patient-focused and business-oriented." He says that this helps him to maintain focus on patient care as the primary mission without losing sight of the importance proper business practices require for billing and revenue generation. Chatman feels a great sense of pride in being able to give back to the hospital since he was born there and received exceptional care as a patient at the facility for a three-month period.

Having excelled in the role of Patient Services Representative, Chatman was assigned the task of overseeing the reduction of the backlog of encounter forms in the Gastroenterology (GI) Procedure Laboratory of General Hospital. At the time of his assignment, there were over 1,300 encounter forms that had not been entered in the Hospital Information System. The entry of these encounters, some of which were several months old, is key for billing and collection of workload data that counts toward the Department's 1115 waiver goals. Through Chatman's leadership, the backlog was completely eliminated without any subsequent late entries.

Improving the environment of the GI clinic for patients became Chatman's next focus. He was key in creating an intake room to eliminate having patients crowd around the nursing station waiting for check-in. Chatman also succeeded in the addition of a music therapy/paging (PA) system in the clinic to calm patients during procedures as well as while in the waiting rooms, and to facilitate communication between medical staff and patients. He was instrumental in having televisions placed in the waiting areas which were patched into the community educational broadcast system, containing a 2.5 hour rollover tape on such subjects as tuberculosis, lead poisoning and LAC+USC current events. To afford privacy to patients receiving biopsy results, Chatman assisted in establishing a biopsy results room. These improvements have gone a long way in making patients feel comfortable and less anxious about the procedure they will undergo.

On a personal note, Chatman has completed various community college courses and specialized training in patient relations/customer service. He is married with six sons and enjoys spending quality time with his family. For extracurricular activity, he says the family is especially fond of camping and playing basketball at the Challenger Boys and Girls Club in Los Angeles. "I must set a good example for my sons," says Chatman and it seems like he is doing just exactly that.

For such notable dedication and commitment to patient care, we congratulate Charles Chatman and wish him well in all future endeavors.



DANCE

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Dance Downtown! Salsa will take place on the Plaza on Friday, October 29, from 6:30 p.m. to 10 p.m. Dancers of all levels are



welcome. Food and beverages are available for purchase and picnic baskets are also allowed. Parking is available in the Music Center garage for \$8 (after 4 p.m.). For more information on this event, visit the Music Center Web site at www.musiccenter.org or call (213)972-3660. For public transportation, call (800) COMMUTE or visit www.mta.net.

Supervisor Yaroslavsky Attends Ground Breaking for New Job Training Center

Supervisor Zev Yaroslavsky (*center*) joins Bobby Areias (*left*) and Executive Director “Blinky” Rodriguez from Community-In-Schools (*right*), a community-based nonprofit anti-gang agency serving at-risk youth, at the groundbreaking for a new job training center in Pacoima on the site of a former Fire Department warehouse. Supervisor Yaroslavsky said that officials expect the \$150,000 renovated center to open for business in April 2005. Agency officials hope to serve hundreds of teens and at-risk youth at the 5,600-square-foot center. Supervisor Yaroslavsky noted that the job-training center exemplifies a multi-pronged approach to the problem of gang violence. UCLA will provide tutors and mentors for the participants, and efforts are underway with Southern California Laborers Apprenticeship and several corporations to help place candidates who have successfully completed the training programs.



Supervisor Antonovich Celebrates Anniversary of Los Angeles County’s Oldest Settlement



Supervisor Antonovich presents a scroll to representatives of Los Pobladores 200. From left to right are Debra Rodarte, Maria Benitez, Alfred Ed Moch Cota, and Paul Guzman.

At the Board of Supervisors meeting on Tuesday, September 7, Supervisor Michael D. Antonovich welcomed officials from the City of San Gabriel and representatives from the San Gabriel Mission and Los Pobladores 200 to join in proclaiming the week of September 4 through 11 as “The 233rd Anniversary of the County of Los Angeles’ Oldest Settlement, the San Gabriel Mission,” and salute Los Angeles County’s founding families, “Los Pobladores.”

The San Gabriel Mission was established on September 8, 1771 by the native Shoshone people and the Franciscans as the agricultural, cultural and spiritual center of the County of Los Angeles. Ten years later in 1781, Fathers Joseph de la Somera and Pedro Cambón led several Indian acolytes and 11 families – Los Pobladores – on a nine mile walk from the San Gabriel Mission to what is now present day Olvera Street in downtown Los Angeles. There, they founded “El Pueblo de Nuestra la Reina de Los Angeles,” the City of Our Lady Queen of the Angels.

On Saturday, September 4, descendants of Los Pobladores re-enacted their ancestors’ historic walk to commemorate the founding of Los Angeles County’s City of Los Angeles 233 years ago. Nearly 400 people participated in the walk and were treated to a multi-cultural celebration that included a birthday cake, food, and performances from a variety of groups, including the Xipe Totec Aztec Indian Dancers, Mariachi Oro Angelino and Understanding Principals Gospel Choir.

“To Enrich Lives Through Effective And Caring Service”

ENRICHING LIVES...

CDC Receives National Award from HUD for Business Technology Center

The Los Angeles County Community Development Commission (CDC) has received a “Community Development Excellence Award” from the U.S. Department of Housing and Urban Development (HUD) for its outstanding work in using federal Community Development Block Grant (CDBG) funding to create better communities and to improve the lives of lower income residents. HUD specifically cited the CDC’s creation of the Altadena-based Business Technology Center (BTC). The BTC is owned and operated by the CDC (www.lacdc.org), which serves as the County’s economic, community development and affordable housing agency. The award was bestowed on the CDC and 13 other communities by HUD in September at its two-day national conference in Washington, DC, to celebrate the 30th anniversary of the CDBG program.

“These communities are outstanding examples of how CDBG works,” said HUD Secretary Alphonso Jackson. “In a climate where results and performance count, these communities, and many others like them, are doing wonderful work building better neighborhoods and creating greater opportunities for their lower income residents.”



CDC Executive Director Carlos Jackson displays HUD’s award for the BTC.

The BTC is California’s largest high-tech business incubator and the only technology incubator in the nation owned and operated by a County agency. Opened in 1998, the BTC is a 40,000 square foot facility that has been visited by delegations from more than 25 countries. The total project cost for the BTC was approximately \$5.5 million: \$3.5 million in CDBG funds and \$2 million from the U.S. Department of Commerce’s Economic Development Administration (EDA).

CDC Executive Director Carlos Jackson said, “It is so heartening to be recognized after many years of planning, execution, and operation. It was daring for the CDC staff to consciously decide to locate the BTC in a redevelopment project area, a mostly minority community whose residents are 48 percent low- or moderate-income. We, as well as others, now see the rewards. I congratulate the CDC staff for their vision, hard work, and commitment.”

Placing the BTC in Altadena met three key objectives:

Removing slum and blight. The CDC purchased a three-acre site that had been used as an illegal recycling center, a storage yard for heavy equipment, a tobacco billboard, and a trash dumping area. It cleared the site and built a new



“wired-for-sound” building which would be at home in any high tech corridor in the nation.

Providing an anchor to revitalize a commercial corridor. Since its construction, the CDC has entered into an agreement with a developer for new retail, office, and housing for the corridor.

Using technology to jump-start a disadvantaged community. Studies indicate that technology will be the catalyst for economic development in the next decades. Rather than using commonplace methods for energizing a disadvantaged community such as community centers, training facilities, and retail development, the CDC decided to bring a center for high technology business creation right into a disadvantaged community. The thinking was that there would be short-term benefits (elimination of slum and blight); mid-term benefits (100-200 people bringing income into the community for purchases of office supplies, services, lunches, etc.); and, long-term benefits (nexus to high technology to bridge the digital divide).



Today, the BTC serves 39 tenant and affiliate firms with specialties ranging from fuel cells to biometric software. BTC firms have received more than \$65 million in equity investment and have created more than 475 jobs. The BTC has been honored by awards from the National Association of Counties, the California Association for Local Economic Development, and the Governor’s Office of the State of California.

“To Enrich Lives Through Effective And Caring Service”



County of Los Angeles VISION

Our ***purpose*** is to improve the quality of life in Los Angeles County by providing responsive, efficient and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, businesses and communities.

Our ***philosophy*** of teamwork and collaboration is anchored in our ***shared values***:

- **A can-do attitude** - we approach each challenge believing that, together, a solution can be achieved.
- **Accountability** - we accept responsibility for the decisions we make and the actions we take.
- **Compassion** - we treat those we serve and each other with kind and caring manner.
- **Commitment** - we always go the extra mile to achieve our mission.
- **Integrity** - we act consistent with our values.
- **Professionalism** - we perform to a high standard of excellence.
- **Respect for diversity** - we value the uniqueness of every individual and their perspective.
- **Responsiveness** - we take the action needed in a timely manner.

Our ***position*** as the premier organization for those working in the public interest is established by:

- a capability to undertake programs that have public value;
- an aspiration to be recognized through our achievements as the model for civic innovation; and a pledge to always work to earn the public trust.

Department of Consumer Affairs Receives National 2004 Consumer Education Award

The Department of Consumer Affairs was selected as a top winner in the annual Achievement in Consumer Education (ACE) awards ceremony held by the National Association of Consumer Agency Administrators (NACAA). The Department, directed by Pastor Herrera Jr., received the award for its “Consumer Protection and Outreach to the Limited English Speaking Community” program that the Department sponsors annually at Evans Community Adult School. NACAA presents the awards each year to recognize significant education outreach programs by media, corporate and government entities throughout the country. The award was presented at NACAA’s 29th annual meeting recently held in San Diego.

In presenting the award, NACAA President Kathleen Thuner commented that the work done by the Department of Consumer Affairs in Los Angeles “is an outstanding example of the kind of consumer advocacy that we support. Job well done to everyone involved.”

NACAA represents over 160 consumer agencies at all levels of government, as well as with corporate colleagues, in the United States and several other countries. NACAA members are front-line advocates who work directly with consumers to solve problems, advance relevant legislation, and support consumer outreach and education.

KNABE

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For middle school students and teens, the libraries continue their tradition of homework support, reader’s advisory services and special programs.

Each year, the Public Library annually offers its Summer Reading Program. During the summer of 2004, children of all ages participated in the **Read a Wild Tale** reading program. In Fourth District libraries, thousands read books for incentives and reading rewards. In addition, children and their families attended dozens of special programs that included magic shows, musical and dramatic presentations, as well as stories and crafts. The Summer Reading Program was supported by many community businesses and organizations. ClearChannel Communications and Wells Fargo Bank were the major corporate sponsors.

In addition to the reading motivation programs listed below for each of the Fourth District Libraries, school age children are encouraged to participate in the annual Children’s Book Week Bookmark Contest. The entry blank is available at all Fourth District libraries. Prizes will be awarded in three categories, Kindergarten – Grade 2; Grade 3 – Grade 5; Grade 6 – Grade 8. Winners will be announced on Saturday, November 20. Supervisor Don Knabe will select a “Supervisor’s Award” which will be announced in December. The bookmark program is sponsored by Pentel of America, Ltd.

The Library provides recommended reading lists for children of all ages. It is very important for parents and caregivers to read aloud to their children. Library staff highly recommends the following Read-Aloud Books for all ages:

- The Girl Who Loved Wild Horses by Paul Goble
- Molly’s Pilgrim by Barbara Cohen
- Polar Express by Chris Van Allsburg
- Seedfolks by Paul Fleischman
- The True Story of the Three Little Pigs by Jon Szieska
- Where the Sidewalk Ends by Shel Silverstein

Please contact the children’s librarian at your public library for more reading suggestions.

Coming up in the fall:

Children’s Book Week

November 15–21 Check with your Library for programs and activities.

Go Places. Read: Family Reading Festivals

November 13 1 – 4:30 p.m. Norwalk Library and Hacienda Heights Library (Sponsored by Mervyn’s)

Please visit the Public Library’s Web site at www.colapublib.org for information on monthly programs and services available at your community library.

Supervisor Antonovich Recognizes County Volunteers

On September 9, Supervisor Michael D. Antonovich, founder of the County's volunteer program, honored volunteer coordinators and directors from 38 County departments at the 2004 Volunteer Program Luncheon/Workshop held at the Music Center. The event wrapped up the successful Volunteer of the Year Awards and Recognition Luncheon held on April 19, as part of the nationwide community celebration of "National Volunteer Week."



Supervisor Antonovich presents a scroll to Espie Hernandez, Volunteer Coordinator of Consumer Affairs.

In 2004, the County marked the largest salute to volunteers ever, honoring 76 extraordinary individuals during the April luncheon. The County's 47,000 volunteers represent a portion of the more than 90 million volunteers nationwide who help to make our communities better places.

"These volunteers act in the spirit of Los Angeles

County's most loved volunteer, Sybil Brand," Supervisor Antonovich said. "When Sybil passed away in February at 104 years old, she had made volunteerism a life-long, personal endeavor."

For more than 40 years, Sybil Brand served as the chairwoman of the Sybil Brand Commission for Institutional Inspections. Sybil's extraordinary efforts to improve jail conditions for women and juvenile prisoners led to the naming of Los Angeles County's women's jail as the Sybil Brand Institute. In 2000, the Board of Supervisors named Sybil Brand the Los Angeles County "Humanitarian of the Century."

Volunteers are the lifeblood of the County of Los Angeles and serve the citizens of our communities in a multitude of important ways. From tutoring children, to counting ballots in an election, these are true public servants giving of themselves and their time every day – saving taxpayers money and adding to the quality of life in our great County.

If you wish to join this dedicated group of Los Angeles County volunteers, contact the CAO's Office of Workplace Programs at (213) 974-2619 or email pmannatt@cao.co.la.ca.us and get involved today. It's a rewarding way to serve your community, make new friends and earn the special thanks of a grateful community.

Blue Ribbon Summit Conference



On August 23, staff from the Child Support Services Department (CSSD) and the Department of Public Social Services (DPSS) joined forces to begin developing an action plan to increase child support collections. "Working together for families" was the theme for the one-day Blue Ribbon Summit Conference, held at the Quiet Cannon in Montebello.

CSSD Director, Philip Browning, and DPSS Director, Bryce Yokomizo, opened the program before an audience of more than 400 County, state and federal representatives. Currently, CSSD and DPSS have a collocated operation where child support staff are outstationed in 24 DPSS district offices.

"To Enrich Lives Through Effective And Caring Service"

The two departments work together to obtain the financial assistance necessary from non-custodial parents to help eligible CalWORKs (California Work Opportunity and Responsibility to Kids) families achieve self-sufficiency.

The conference was funded by the United States Department of Health and Human Services (HHS). Guest speakers included HHS Regional Administrator Dr. Sharon M. Fujii, who gave a federal perspective on the importance of collaboration between child support and social service agencies; and, two moms who gave their personal perspectives on the importance of child support and the positive impact CSSD and DPSS can make on families' lives. The collaboration between CSSD and DPSS is an example of how departments can work together to achieve their shared goals and objectives and the County's mission, "To Enrich Lives Through Effective and Caring Service."

Counseling and Psychological Evaluation Section's Open House

Earlier this year, the Counseling and Psychological Evaluation Section of the Chief Administrative Office (CAO), Occupational Health Programs (OHP) conducted an "Open House" at 3333 Wilshire Boulevard. The Open House provided County of Los Angeles employees with information about the services offered by the two units comprising the OHP, the Employee Assistance Program (EAP) and the Psychological Services Unit (PSU). Those attending the event found the atmosphere professional and friendly and the information helpful.

The County's OHP has provided employee psychological services since the late 1960s. In 1981, the EAP was established by the Board of Supervisors to ensure that all department employees receive and benefit from employee assistance program services and to provide a means whereby supervisory personnel could recognize the existence of employee problems and make appropriate referrals to the EAP. Over time, the PSU and EAP have evolved and more services to assist employees have been developed covering a wider spectrum of issues.

Employee Assistance Program: The purpose of the EAP is to provide a system to assist management, supervisors and employees to deal constructively with reduced job performance. The underlying principles of the program include recognition that problems of a personal nature such as those involving family, alcohol use, finances, or social and general health can adversely impact the job performance of otherwise productive workers.

EAP's successful experience positively impacting the lives of employees and their families motivated the OHP to plan more outreach activities such as the open house to "spread the word." OHP desires all County employees to become aware that this important voluntary benefit is quickly and easily available to them. County employees, as well as their dependents, can avail themselves of confidential, professional assessment, counseling, and referral services at no charge!

In addition to offering counseling services, EAP also presents training workshops to all County department employees and supervisors. The goal of these workshops is to introduce the use of preventive measures and direct intervention for resolving work/life distress and associated functional difficulties. The EAP clinical staff members are mental health professionals licensed by the State of California Board of Behavioral Sciences and have diverse experience working with various populations, age groups, and problems. Bilingual services in Spanish and Mandarin are also available.

Psychological Services Unit: The PSU performs a range of responsibilities in the County workplace and is professionally staffed by licensed psychologists. The PSU plays an important part in ensuring that the County workforce is comprised of healthy and capable employees and refers those employees in need for appropriate treatment. Warranted positions (such as safety classifications) are provided a comprehensive psychological assessment to ensure that proper consideration is given to the relationship between an applicant or employee's health status and the psychological demands of the job. The PSU is involved in reviewing all appeals of applicants disqualified on psychological grounds.

The PSU also affords psychological reevaluations to any employee, as agreed upon by the employee and/or authorized by the CAO or designee, to determine the capabilities of the employee to perform his/her job duties satisfactorily and without undue hazard to the employee or others. Only the "fitness" outcome from this confidential evaluation is conveyed to the requesting department.

Employees are encouraged to call the CAO OHP to schedule an appointment or to discuss any concerns if they are initially unsure about utilizing these services. The general telephone number to access clinical staff and/or services is (213) 738-4200. Supervisors and/or managers with specific concerns about an employee or questions about the EAP or PSU services are encouraged to call the general number for assistance or directly contact Dr. Akhavanhaidary, Chief of Psychological Services.

Please watch for more EAP/PSU outreach activities in your work area, and help spread the word about these important CAO OHP services!



From left to right: Rocky Armfield, Assistant Administrative Officer of Risk Management Branch; Sepideh Akhavanhaidary Souris, Psy.D., Chief of Psychological Services; Kathleen Blanchette, Chief Program Specialist of Occupational Health Programs; Herman Rodriguez, Psy.D., MFT of EAP; Dorothy Jones, MFT of EAP; Liena Hsieh, LCSW of EAP. Seated from left to right: Lisa Johnson, Psy.D., and Tim Gust, Ph.D., of Psychological Services.

BURKE

continued from page 3

Both boys had worked hard to make their trip happen and are training in the Junior Explorer Training Program of Tomorrow's Aeronautical Museum. Kenny had written letters to raise \$7,100 towards financing the flight, and Jimmy did the same. Jimmy completed his flight two years after he nearly drowned in the family pool. His first concern and request after he came out of a two-day coma was if he would be able to continue to fly.

The achievement was definitely a team effort, and Supervisor Burke recognized this by presenting certificates to Robin Petgrave, Executive Director of the Tomorrow's Aeronautical Museum and founder of the flying program; Ned Newman, Chief Engineer of Boeing Corporation; and the Los Angeles Chapter of Tuskegee Airmen for their support of the Aero Squad After School Program.



Supervisor Burke (center) posed with the two young pilots, and other scroll recipients, including members of the Los Angeles Chapter of Tuskegee Airmen, representatives of the Boeing Corporation, and relatives of the boys.

The flying program has also turned out another record-breaker. Earlier this year a 13-year-old girl, Breean Farfan, became the youngest Latina pilot to fly across the United States and back.

Supervisors Mark a Major Construction Milestone at LAC+USC Medical Center



Supervisors Gloria Molina, Zev Yaroslavsky and Yvonne B. Burke gather for the ceremonial "beam-signing" to mark a major construction milestone in the new LAC+USC Medical Center project. Replacing the old structure built in 1938, the 1.5 million-square foot updated hospital complex will offer the latest advanced technological capabilities in the seven-story outpatient building, eight-story inpatient tower, five-story diagnostic and treatment building,

and central energy plant. The replacement Medical Center will provide more intensive-care beds, and state-of-the-art improvements such as faster and more efficient elevators to link the hospital's rooftop helipad and emergency room. Joining the Supervisors, *from the left*, are Brad Bolger, Project Director for the Department of Public Works; Dr. Thomas Garthwaite, Director of the Department of Health Services; and David Janssen, Chief Administrative Officer.

"To Enrich Lives Through Effective And Caring Service"

How Can I Protect My Child From Internet Dangers?

Tips for Smart Web Parents



The key is to monitor your child's Internet activity. Make sure you and your child know what to watch out for on the Web. Remember, because of the anonymity offered by the Internet, people you meet online may not be who they claim to be. Encourage your children never to share personal information about themselves on the Internet. Smart Web parents can protect their kids by doing the following:

- Keep the computer in a family room so that you can monitor their Internet use.
- Talk to your children about the dangers of the Internet. Emphasize that dangerous pedophiles use the anonymity offered by the Web to lure child victims. Stress that the rules you set are to protect them, not to control them. Make sure your children understand they need to be careful online. Encourage your children to create screen names and e-mails that do not reveal their personal information (name, age, school, etc.). Children who understand the risks posed by the Internet are more likely to cooperate with their parents in safeguarding their Internet activities.
- Install an operating system that makes you the administrator, for example, Windows XP or Mac OS X. Create a password that will allow only you to control the computer's Internet settings, online content, and software that can be installed. This is an important step in monitoring your child's online activities, even when you are away from the home. Once you become the new administrator, you can control the Internet content and Web sites your child has access to. For more detailed information please visit the District Attorney's Web site at www.da.co.la.ca.us.
- Tell your children that you have the right to monitor their computer use and that if you suspect there is a problem, you will randomly monitor their Internet activities.
- Do not allow your child to have multiple e-mail accounts or create accounts without your knowledge. You may insist that your children give you their e-mail and chat passwords. Internet accounts and primary screen names should be in your name.
- Tell your children to let you know immediately if a stranger tries to contact them on the Web, whether through an Instant Message, chat room, or even an e-mail.
- Go online with your kids and find out who they send Instant Messages to and/or chat with. Prohibit the use of private chat rooms as well as adult-oriented rooms. Make sure you know the identity of everyone on their contact and/or buddy lists.
- Make sure your child knows never to divulge personal information on the Internet, including his or her name, age, photos, gender, physical description, telephone number, address, etc. Internet predators look at personal profiles stored on the Internet to find their victims.
- The federal government has enacted the Children's Online Privacy Protection Act (COPPA) to protect your child's privacy when he/she registers with certain Web sites.
- Set rules as to what sites your children are allowed to visit and which ones they are not. Enforce these rules, and set time limits on their computer use.
- Do not allow your children to chat (send Instant Messages) during homework-related computer time.
- Become familiar with the Web browser your children use, and restrict the type of content (violence, sex, and language) that can be viewed.
- Consider purchasing third-party filtering software such as Cyberpatrol or NetNanny. Most software electronics stores carry filtering software.



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